# ceton

# Warranty, Service and Returns

### **Limited Warranty**

Ceton Corp. warrants all "Ceton" branded products to be free from defects in materials or workmanship under normal use for the period of 1 (one) year from the original date of retail purchase by the original purchaser. Purchase must have been made from a Ceton authorized retailer, as listed on <u>http://cetoncorp.com/buynow/</u>. If the purchase was made from Amazon.com, it must be shown as "Sold by CETON". Your dated sales or delivery receipt is your proof of purchase date. Ceton Corp. will, at its option, repair or replace the product or any defective parts with a product that is new or equivalent to new in performance and reliability and is at least functionally equivalent to the original product. Replacement products and parts are warranted to be free from defects in material or workmanship for 90 days or, the remainder of the applicable warranty period of the original Ceton Product they are replacing or in which they are installed, whichever is longer.

This Limited Warranty does not cover any damage or loss which may be the result from misuse, abuse, improper installation of the product, static discharge, neglect, operation in defective equipment, lightning, accidents, or other external causes, and does not apply if the product has been tampered with, modified, altered or repaired in any way without expressed authorization by Ceton Corp.

#### **Returns for Service**

Product may only be returned to Ceton for warranty service with a valid Return Material Authorization number (RMA#) issued by Ceton. An RMA# may be obtained by contacting Ceton Technical Support at <a href="http://cetoncorp.com/support/">http://cetoncorp.com/support/</a>. Proof of purchase, with a date less than one year from the date the RMA# is issued, will be required as a condition of receiving warranty service. At the time you receive the RMA# you will be given instructions on how to ship the product to an authorized Ceton repair facility. The cost of shipping will be the responsibility of the purchaser.

## Refunds

Ceton products may only be returned for refund to the place of original purchase and all refunds are subject to the refund policy of the place of original purchase.

#### **Limitation of Liability**

In all events and circumstances, Ceton Corp. liability shall be expressly limited to the original purchase price of the product. To the extent allowed by local law, the remedies provided in this statement are your sole and exclusive remedies. These terms and conditions supersede any prior agreements or representations, including those made in Ceton sales literature or advice given to you by or on behalf of Ceton in connection with your purchase.

TO THE EXTENT ALLOWED BY LOCAL LAW, EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS STATEMENT, IN NO EVENT SHALL CETON CORP. BE LIABLE FOR ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM INCLUDING ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBLITIES OF SUCH DAMAGES. CETON IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.